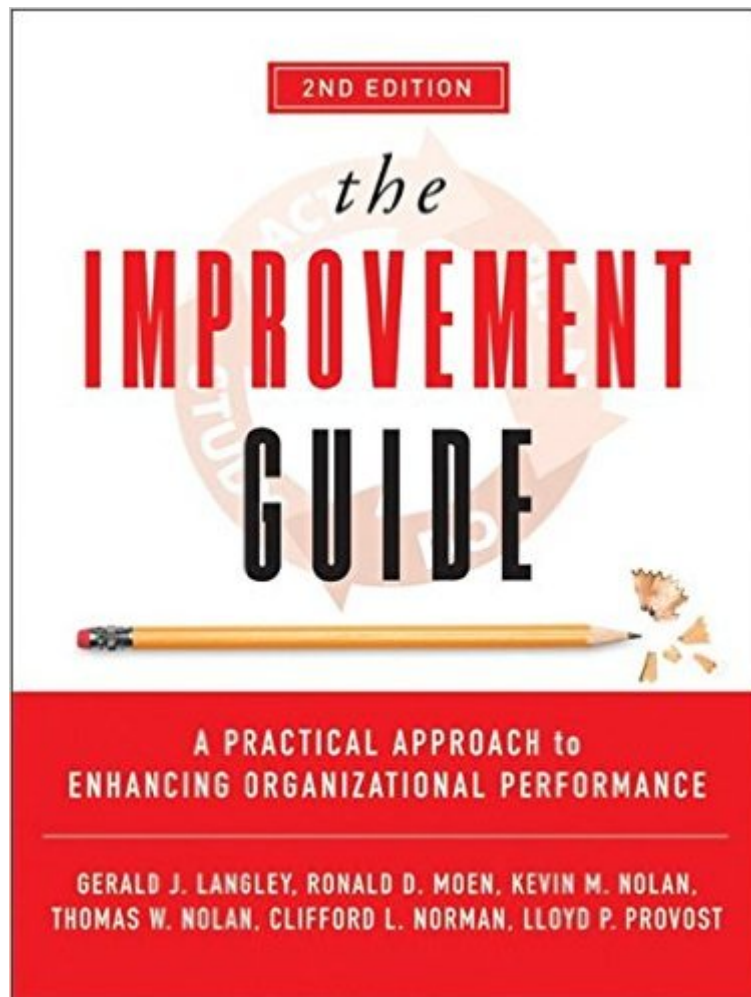


The book was found

The Improvement Guide: A Practical Approach To Enhancing Organizational Performance



Synopsis

This new edition of this bestselling guide offers an integrated approach to process improvement that delivers quick and substantial results in quality and productivity in diverse settings. The authors explore their Model for Improvement that worked with international improvement efforts at multinational companies as well as in different industries such as healthcare and public agencies. This edition includes new information that shows how to accelerate improvement by spreading changes across multiple sites. The book presents a practical tool kit of ideas, examples, and applications.

Book Information

Hardcover: 512 pages

Publisher: Jossey-Bass; 2 edition (April 20, 2009)

Language: English

ISBN-10: 0470192410

ISBN-13: 978-0470192412

Product Dimensions: 7.5 x 1.6 x 9.5 inches

Shipping Weight: 2 pounds (View shipping rates and policies)

Average Customer Review: 4.6 out of 5 starsÂ Â See all reviewsÂ (31 customer reviews)

Best Sellers Rank: #78,641 in Books (See Top 100 in Books) #63 inÂ Books > Business & Money > Processes & Infrastructure > Structural Adjustment #69 inÂ Books > Business & Money > Processes & Infrastructure > Organizational Change #1160 inÂ Books > Business & Money > Management & Leadership > Management

Customer Reviews

Dr. W. Edwards Deming, whose management ideas and Profound Knowledge provide the theoretical underpinnings of this book, continually asked the question to anxious audiences: "By what method? How do you go about it?" As a professional in the quality sciences field, I believe this book has the answer to those questions as it relates to improvement. The Improvement Guide defines improvement and describes in complete detail workable, easy to use techniques that are effective and time-tested. The book is based around the Improvement Model, an expanded and improved version of the Deming-Shewhart cycle, whose historical roots trace are grounded in applications of the scientific method and applied scientists since Roger Bacon. The principle of testing on a small scale, learning using the Plan-Do-Study-Act cycle, and building knowledge sequentially using the Improvement Model are some of the most practical and useful aspects of the

book. Part I is written on an introductory level and provides lots of simple examples that guide the beginner through theory and practice. The heart of the book, and some of its most useful content, describes ways to develop, test, and implement a change. The insights provided, based on decades of experience and knowledge of the authors, are invaluable. They are followed up by thoroughly documented and easy to understand case studies that ring true using real life examples related to manufacturing, services, health care, and a variety of standard business and educational processes. Finally, the third section describes an integrated approach to various standard improvement goals and useful strategies for achieving them.

[Download to continue reading...](#)

The Improvement Guide: A Practical Approach to Enhancing Organizational Performance
Enhancing Indoor Localization with Proximity Information in WSN: A novel way of enhancing indoor localization in wireless sensor networks
The Process Improvement Handbook: A Blueprint for
Managing Change and Increasing Organizational Performance
Evaluation in Organizations: A Systematic Approach to Enhancing Learning, Performance, and Change
Executive Function in the Classroom: Practical Strategies for Improving Performance and Enhancing Skills for All Students
Basics Of Health Care Performance Improvement: A Lean Six Sigma Approach
Agile Metrics in Action: Measuring and Enhancing the Performance of Agile Teams
Organizational Behavior: A Practical, Problem-Solving Approach
Organizational Ethics: A Practical Approach
Transforming Performance Measurement: Rethinking the Way We Measure and Drive Organizational Success
Organizational Behavior: Improving Performance and Commitment in the Workplace
Advanced Performance Improvement In Health Care: Principles And Methods
Quality and Performance Improvement in Healthcare: Theory, Practice, and Management
Basics of Health Care Performance Improvement
The Toyota Way to Continuous Improvement: Linking Strategy and Operational Excellence to Achieve Superior Performance
Managing Organizational Change: A Multiple Perspectives Approach
Gemba Kaizen: A Commonsense Approach to a Continuous Improvement Strategy, Second Edition
The Lean Anthology: A Practical Primer in Continual Improvement
Mexican Style: Creative Ideas for Enhancing Your Space
My Masterpiece Adult Coloring Books - Mood Enhancing Mandalas (Mandala Coloring Books for Relaxation, Meditation and Creativity) (Volume 1)

[Dmca](#)